

triumphlearning™

Your Complete Solution for the 21st Century Learner

Meet all your curriculum needs!

- The best standards-based tools for your classroom
- Engaging digital learning programs
- Highly focused lessons and practice

triumphlearning™

Customer Service

Toll-free phone: 800-338-6519

8 a.m.–6 p.m. (Eastern time), Monday through Friday

Toll-free fax: 866-805-5723

E-mail: customerservice@triumphlearning.com

Orders should be mailed to: Triumph Learning, 3333 Hendricks Avenue, Jacksonville, Florida 32207.

Payments should be mailed to: Triumph Learning, LLC, Newark Post Office, PO Box 35617, Newark, NJ 07193-5617.

Please be sure to include your complete contact information if you require a response.

Shipping & Handling

We are pleased to offer three shipping options: standard, second-day, and next-day. Orders shipped via standard ground carriers deliver within 7–10 days. Please note, we cannot ship to PO boxes; we must have a street address.

- For orders of less than \$500.00, add 12% for standard shipping and \$5.95 for handling.
- For orders of \$500.00 or more, add 12% for standard shipping and handling.

Second-day shipping is available for an additional 10% of the product cost over the standard shipping costs stated above.

Next-day shipping is available for an additional 15% of the product cost over the standard shipping costs stated above; the minimum charge is \$12.

Payment Options

We accept completed and valid purchase orders, checks drawn on a U.S. bank, Discover®, MasterCard®, VISA®, or American Express® credit cards. Shipping charges must be included.

Sales Tax

If your organization is exempt from sales tax, please be sure to include a copy of the sales tax exemption form with your order. Personal checks and/or credit cards are subject to sales tax.

Pricing

Discount pricing is based on a designated quantity of the same product by title and grade, and not the total number of items ordered. This applies even to multiple products within a series.

Prices in this catalog are subject to change.

Ordering is easy!

Phone • Fax • Mail • Web

Free Teacher's Guide

Where applicable, a Teacher's Guide is provided FREE with order. Teacher's Guides are also available for purchase; please call customer service.

GUARANTEE

of Quality and Satisfaction

Our customers are important to us! If you are not satisfied with our products or service for any reason, please contact Customer Service and let us know. We will do everything we can to resolve the issue promptly and to your complete satisfaction.

Triumph Learning reserves the right to substitute new/updated editions for titles that have been revised.

Returns

Please contact Customer Service for the return of Triumph Learning materials. Returns must be received within 30 days of the invoice date, and all material must be in clean, saleable condition. Stamped books will not be accepted for return under any circumstances. The customer is responsible for return shipping charges. In addition, returns received between 31 and 60 days of the invoice date will be charged a 15% restocking fee. No credit will be given for returns received after 60 days of the invoice date.

Specific City/County Numbers

Some states, cities, and counties require vendor numbers in order to process an order. Please contact your school or district, or your Triumph Learning Educational Sales Consultant, if you require guidance on the appropriate vendor number to use.

Boston, MA	Vendor # 30921	Houston, TX (Buckle Down)
Chicago, IL	Vendor # 25947	Vendor # 31702
Cincinnati, OH	Vendor # 394886	Los Angeles USD, CA...Vendor # 184415
Cleveland, OH	Vendor # 491923	Miami-Dade, FL..... Vendor # 6503086
Columbus, OH	Vendor # 201639	New York, NY
Dallas, TX	Vendor # 506	Contract # 7000624
Denver, CO	Vendor # 19751	Philadelphia, PA
Houston, TX (Triumph Learning)		Vendor # 1004371
.....	Vendor # 64519	Pittsburgh, PA..... Vendor # 10290

Copyright

No part of Triumph Learning publications may be reproduced in whole or in part, stored in a retrieval system, or transmitted in any form by any means, electronic, mechanical, photocopying, recording, or otherwise, without written permission from the publisher.

Visit our website at www.triumphlearning.com • Call for Review Samples!

